

NETCENTS BASICS – Course 101

The NETCENTS family of contracts provides highly flexible contract vehicles delivering capabilities across the entire range of product and service domains enabling Air Force, DoD and other Federal Agencies to effectively and efficiently implement Net-Centric Solutions worldwide. NETCENTS is an enterprise ordering contract that allows customers to acquire IT products and services that leverage USAF buying power to meet strategic sourcing goals, meet or exceed operational Net-Centric requirements, ensure technical compliance with AF and DoD standards, meet or beat required delivery timeframes, and promote Small Business/Support Goals. NETCENTS-2 contracts are the mandatory source for all AF IT products and solutions procurements (see [AFMAN 33-153](#) (Chapter 4) dated 19 March 2014).

The NETCENTS website provides contact information for the Centralized Customer Service Line, NETCENTS news, and links to NETCENTS documents. The NETCENTS team posts [Town Hall Slides](#) and other documents such as government POC lists, contractor lists (IDIQ, name, contract number, CAGE, and small/large business designation), product and services standards, user's guides, and contracts. The NETCENTS website provides a link to [AFWAY](#), the Air Force web-based e-commerce solution for purchasing Information Technology products and services.

Customers may email draft PWS documents to netcents@us.af.mil to request a Scope Analysis. The NETCENTS technical team will review the technical tasks and recommend the appropriate IDIQ for the requirement (only the task order Contracting Officer can make a scope determination). The technical team also creates and maintains User's Guides and Templates to make writing NETCENTS requirements easier; technical standards and references are already included.

NetCentric Products is a **COTS only multiple-award IDIQ contract** providing networking equipment, servers/storage, peripherals, multimedia hardware, software (shrink wrapped), identity management/biometric hardware and associated software, delivery, warranty, and maintenance. The NAICS for Products is 334210 Telephone Apparatus Manufacturing (Small Business (SB) Size Standard = 1000 employees), and the contract ceiling is \$6.9B. Each contractor is required to maintain ISO 9001:2008 certification. All task orders are to be issued as Fixed Price. The ordering period for Products is 4 years (if all options are exercised); 3 year base period (6 Nov 2013 – 5 Nov 2017) and 3 one-year option periods (through 5 Nov 2019). The Products contract is available for use by Army, Navy, Other DoD components, and Federal Agencies when the requirement meets any of the following criteria: (1) is related to requirements for interoperability with Air Force capabilities; (2) supports Air Force IT infrastructure, applications, or operations; (3) supports host-tenant arrangements involving Air Force units; or (4) supports joint operations or solutions. Decentralized ordering is available through AFWAY; the contract numbers are FA8732-13-D-0010 thru -0034 and FA8732-14-D-0001 thru -0009. Click [Products](#) for more information.

Network Operations & Infrastructure Solutions (NetOps) is a multiple-award IDIQ contract **providing network infrastructure system solutions, operations, and maintenance**, systems management, configuration management, and NetOps Core IT services (e.g., e-mail, storage, and directory services); wireless devices/capabilities, information intensive data applications (e.g. video-

teleconferencing, imagery, modeling, simulation, streaming video, information management, Everything over IP (EoIP), and Voice over IP (VoIP). The NAICS for NetOps is 517110 Wired Telecommunications Carriers (SB Size Standard = 1500 employees), and the contract ceiling is \$13.7B (\$7.91B Full & Open and \$5.79B SB). Each contractor is required to maintain ISO 9001:2008 or CMMI Level II certification throughout the life of the contract. NetOps has CLINS for Fixed Price (FP), Cost Reimbursement (CR), and Labor Hour (LH) type task orders. The Full & Open IDIQ was awarded 15 May 2015 and the SB IDIQ was awarded 2 April 2015. The total period of performance is 10 years (5 years for a task order); the ordering period is a total of 7 years total if all options are exercised (3 year base period and 4 one-year option periods), and performance may extend 3 years beyond the last day of ordering (contract clause F002). The Full & Open ordering period is 15 May 2015 – 14 May 2018 (base) with ordering period options through 14 May 2022. The Small Business ordering period is 2 April 2015 – 1 April 2018 (base) with ordering period options through 1 April 2022. The NetOps IDIQs are available for use by Army, Navy, Other DoD components, and Federal Agencies. Decentralized Ordering is available through using AFWAY. The Full & Open contract numbers are FA8732-15-D-0030 thru -0031 and FA8732-15-D-0033 thru -0050. The Small Business contract numbers are FA8732-14-D-0010 thru -0021 and FA8732-15-D-0022 thru -0026. Click [NetOps](#) for more information.

Application Services is a multiple-award IDIQ contract to **provide systems sustainment/development, migration, integration and netcentric data services, web services**, COTS software integration, smart phone/mobile apps; provide sustainment, migration, integration, training, help desk support, testing and operation support for Air Force customers; develop content delivery and presentation services and new mission application that operate in netcentric enterprise environments that exploit SOA infrastructures; and support legacy system sustainment, migration, and the development of new mission capabilities and applications. The NAICS for Application Services is 541511 Custom Computer Programming Services (SB Size Standard = \$25M in revenues), and the contract ceiling is \$2.8B (\$960M Full & Open and \$1.84B Small Business). The Full & Open contractors are required to maintain CMMI Level III certification throughout the life of the contract. The Small Business contractors are required to maintain CMMI Level II certification (or evidence of comparable processes) throughout the life of the contract. Application Services has CLINS for Fixed Price (FP), Cost Reimbursement (CR), and Labor Hour (LH) type task orders. The Full & Open IDIQ was awarded 31 March 2015 and the SB IDIQ was awarded 21 Jun 2012. The total period of performance is 10 years (5 years for a task order); the ordering period is a total of 7 years total if all options are exercised (3 year base period and 4 one-year option periods), and performance may extend 3 years beyond the last day of ordering (contract clause F002). The Full & Open ordering period is 31 March 2015 – 30 March 2018 (base) with ordering period options through 30 March 2022. The Small Business ordering period is 21 Jun 2012 – 20 June 2015 (base); ordering period options through 1 April 2019. Application Services is available for use by Army, Navy, Other DoD components, and Federal Agencies when the requirement meets any of the following criteria: (1) is related to requirements for interoperability with Air Force capabilities; (2) supports Air Force IT infrastructure, applications, or operations; (3) supports host-tenant arrangements involving Air Force units; or (4) supports joint operations or solutions. Decentralized ordering is available through AFWAY. The Full & Open contract numbers are FA8732-13-D-0001 thru -

0006, FA8732-14-D-0026 thru -0030, and FA8732-15-D-0001 thru -0009. Click [App Svs](#) for more information.

Enterprise Integration & Service Management (EISM) is an **Air Force only Advisory and Assistance Services multiple-award IDIQ contract** enabling enterprise integration service management support for both infrastructure and mission capabilities (enterprise level support). EISM provides non-personal enterprise-level engineering, integration, and services management support to the USAF. The NAICS for EISM is 541512 Computer Systems Design Services, and the contract ceiling is \$460M. Each contractor is required to maintain ISO/IEC 20000-1 certification. EISM has CLINS for Fixed Price (FP), Cost Reimbursement (CR), and Labor Hour (LH) type task orders. The final ordering period for EISM ends 29 November 2015 although performance may extend 3 years beyond the last day of ordering (contract clause F002). Decentralized ordering is available through AFWAY. Click [EISM](#) for more information.